

# Senior Services



Trusted. Dependable. Caring. Since 1963.

**2017 Program Impact**  
*On any given day, Senior Services of Southwest Michigan touches upwards of a thousand lives through the programs and services we offer. Below is a listing of just what that meant for 2017.*

**282,194**  
 Home Delivered Meals

**159,100**  
 Friendship Center Meals

**44,374**  
 Home Care Hours

**381**  
 MI Choice Waiver Clients

**4,141**  
 Behavioral Health & Wellness Contact Hours

**120,796**  
 Volunteer Hours

**13,579**  
 Information Inquiries Answered

**3,301**  
 MMAP Contacts

**1,754**  
 Enrichment Activity Participants

**198**  
 Transportation Rides Provided

**195**  
 Home Repairs

**102**  
 Barrier-Free Renovations

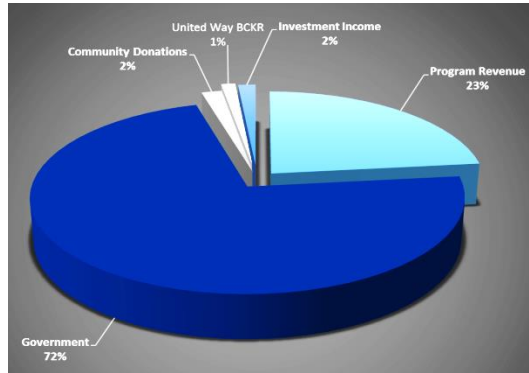
**583**  
 Chore/Handy-Helper Services

**118**  
 ASSIST Navigator

## 2017 Financial Overview

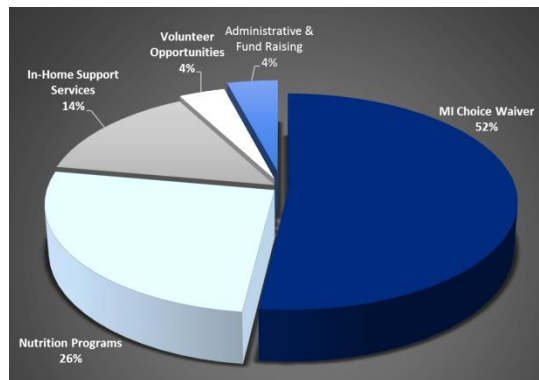
Unaudited for Fiscal Year ending September 30, 2017

Program Revenue	\$3,531,599
Government	\$11,002,434
Community Donations	\$259,240
United Way – BC & Kalamazoo	\$176,088
Investment Income	\$225,210
<b>TOTAL REVENUE</b>	<b>\$15,194,571</b>



## Expenses

MI Choice Waiver	\$8,296,017
Nutrition Programs	\$4,139,422
In-Home Support Services	\$2,296,467
Volunteer Opportunities	\$590,521
Administrative & Fundraising	\$657,596
<b>TOTAL EXPENSES</b>	<b>\$15,980,023</b>



# Senior Services



Southwest  
Michigan

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## ANNUAL MEETING

Thursday, May 24, 2018

3:00 pm – 5:00 pm

**Welcome | Call to Order**                      Brian Kaufman, Chair

**Recognition of Special Guests**            Dr. Bob Littke, CEO

**Presentation of 2017 Board of  
Directors & Officers**                      Brian Kaufman, Chair

**Treasurer's Report**                          Wendy Lawrence

**Volunteer Awards**                          Dr. Bob Littke

- The Helen Coover Lifetime Achievement Award
- Gwen Tulk Legacy Award
- Outstanding Community Volunteer Award
- Outstanding Spirit Award

### *Honored Guest Speaker*

Tim Terrentine

- Vice President of Development & Alumni Relations  
Western Michigan University
- Gallup Strengths Coach & Certified Executive Coach

**Closing Remarks | Adjournment**      Brian Kaufman, Chair